

**In support of the We Honor Veterans campaign, Deyta offers a variation of the Deyta FEHC survey, including the new Veterans Module developed by NHPCO.**

The Veterans Module consists of the eight questions, as shown in the side bar, that address aspects of care such as discussion of the patient's military service, combat related stress at the end of life and the availability of VA benefits. The questions have been incorporated in their entirety from NHPCO, in keeping with national efforts to standardize the hospice satisfaction survey process.

***How does this support our effort to achieve the highest Partnership levels in the We Honor Veterans (WHV) campaign?***

Participation in the FEHC-V is a requirement of Partner Level 4.

***Will this go to all my patients or only Veterans, and how will you know?***

The Deyta FEHC-V Survey will only go to caregivers of patients you have identified as being Veterans using the specified data fields in your download file. All other caregivers will get your traditional Deyta FEHC Survey.

***Are the Deyta-specific questions still included on the survey?***

Yes, the eight questions exclusive to Deyta clients will still be included. However, in order to make room for the Veterans questions, the section on patient demographics was removed.

***Will this data be reported to NHPCO?***

Yes.

***Will this cost anything extra?***

There will be an incremental annual fee to include this additional module in your monthly survey distribution. Additional costs may be applicable to clients with custom FEHC surveys.

***How do I get started?***

Please contact [hospice@deyta.com](mailto:hospice@deyta.com) to find out more information and learn how you can begin using the Deyta FEHC-V survey.

**Veterans Module Questions**

1. Did someone ask the patient about his/her military service and experiences? (For example, which branch of the military he/she served in or his/her dates of service?)
2. How often did the hospice staff take the time to listen to the patient's stories and/or concerns related to his/her military experience?
3. Some veterans near the end of life re-experience the stress and emotions that they had when they were in combat. Did this happen to the patient?
  - a. How often did the patient's combat related stress make him/her uncomfortable?
  - b. How much help did the patient receive in dealing with his/her emotions related to combat related stress?
4. Would it have been helpful to have more information about VA benefits for surviving spouses and dependents?
5. Would it have been helpful to have more information about VA burial and memorial benefits?
6. Did the patient receive health care from the VA?