

Does your staff spend too much time processing surveys and not enough time improving patient and family care? Do you know what operating changes will increase your family satisfaction scores?

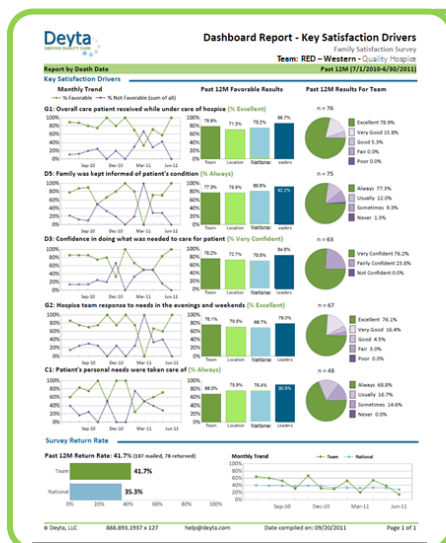
**Are you prepared for the public to know how you're performing?**

**Deyta is the right quality partner – for today and the challenging years to come.**

In collaboration with NHPCO, Deyta has managed the NHPCO Family Evaluation of Hospice Care (FEHC) from its introduction to its current position as the most broadly accepted and utilized measure of hospice quality. Deyta provides survey administration and value-added reporting for the majority of FEHC participants. With changing technologies and national priorities, our tools are evolving, and we are committed to supporting and educating all hospices, as we approach utilizing satisfaction data for public reporting of hospice quality.

**Deyta's Family Evaluation of Hospice Care – Easy, Powerful, and Affordable**

- **Cost-effective third-party survey administration** allows your staff to focus on what matters – ensuring quality patient care
- **Database built for meaningful benchmarking** – the largest and most detailed in the industry
- **Monthly, quarterly and year-to-date reporting** allows tracking and trending your performance
- **Verbatim comment reports and Alert! email notifications** so you can respond to urgent issues, and share positive feedback with your team
- **Results linked to operations** through reporting and statistical analysis based on date of service
- **Custom training programs** help your staff integrate satisfaction results into data-driven care planning



**Public Reporting**

Deyta is experienced with hospice and home health public reporting, so we know what it takes to help you be prepared.

**Executive Reporting**

Deyta's dashboard directs QAPI decision making, and drill-down reports help leaders support clinical improvement.

**Be Prepared. To learn more about FEHC participation through Deyta, email [info@deyta.com](mailto:info@deyta.com) or call 888.893.1937 x121.**